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#### **JOHN LORAM**

John is willing to mediate in almost any type of dispute as he strongly believes that mediation is a profession in its own right. He advocates the view that what clients need when they reach an impasse in their negotiations is not another "expert" in the area of their particular dispute but rather an "expert mediator" with the necessary skills and experience to help the clients get to a satisfactory settlement.

### **Professional Background**

John qualified as a solicitor at Farrer & Co in London in 1990 and moved to Devon in 1994. He trained as a family mediator in 1997 and as a civil/commercial mediator in 2003. In order to concentrate fulltime on his mediation career, John set up South West Mediation in 2003 and now has eleven offices throughout the south west. As a fulltime mediator for nearly 20 years, John has mediated in excess of a thousand disputes with values up to £50 million covering a wide variety of civil, workplace and family issues including:-

- Contract (commercial and consumer disputes).
- Cohabitee disputes and Trusts of Land (TOLATA) cases.
- Negligence claims.
- Judicial Review applications.
- Court of Protection matters.
- Will and inheritance disputes.
- Disputes regarding the care of vulnerable or elderly family members.
- Landlord and tenant disputes.
- Workplace disputes.
- Employment matters.
- All types of family issues e.g. financial provision and Children Act cases.
- Neighbour and boundary/rights of way disputes.

## **Client's Feedback**

"Another great outcome and excellent service" (Solicitor)

"John's style was excellent. He filled us with confidence" (Solicitor)

"Professional, discreet, pragmatic" (Client)

"Was impressed throughout...a positive experience. Good rapport with client" (Solicitor)

"As far as the mediation itself was concerned, I have to say that I thought it was conducted extremely well, not least because you seemed to be able to get across to my clients how the other side were viewing things in a way that they had perhaps not previously understood. With that knowledge on both sides a settlement became much more achievable" (Solicitor)

"Please thank John Loram once again for me. His assistance kept the whole process calm and fair and he enabled us to tackle a very difficult situation through his support during the process" (Client)

"I do not think (the service) can be improved. I was impressed by the skill and clarity of thought of the mediator" (Client)

"The level of service that I had was great. John has done more for me...than anyone else. I am very grateful" (Client)

### **Other Experience**

John has in the past run workshops for the Legal Practice Course at the University of Exeter. John was a member of the government's recent Mediation Task Force.

# **Panel Memberships**

Through the Devon & Somerset Law Society, John is accredited by the Civil Mediation Council and has accredited Senior Mediator status with the Family Mediators Association.